

# Phlebotomy Workforce Training Program Overview

Phlebotomy performance is the most critical control point in diagnostic accuracy. Precision Lab Solutions delivers structured, performance-based training to reduce variability, improve specimen quality, and enhance patient experience.

## Our Training Philosophy

PLS training is built on standardization, measurable performance outcomes, and upstream impact—focusing on eliminating errors at the point of collection.

## Program Structure

The program includes modules covering patient identification, venipuncture technique, order of draw, specimen handling, labeling, patient experience, and performance metrics.

## Delivery Model

Flexible delivery includes on-site training, hybrid learning, and enterprise deployment across multiple locations.

## Implementation Approach

Three phases: Assessment, Training & Standardization, and Measurement & Optimization.

## Measurable Outcomes

Reduced redraw rates, improved first-stick success, lower specimen rejection, and enhanced patient satisfaction.

## Strategic Value

Improved operational efficiency, measurable cost savings, and stronger patient trust.

**Standardizing phlebotomy performance transforms diagnostic operations and reduces preventable errors.**