

Workforce Challenges in Diagnostic Laboratories

Diagnostic laboratories are facing increasing pressure from workforce shortages, rising demand, and operational complexity.



The Talent Gap



Many organizations struggle with:

- Staffing shortages
- High turnover rates
- Limited training capacity

The Impact of Turnover

Frequent turnover leads to:

- Inconsistent performance
- Increased error rates
- Higher onboarding costs



Training Limitations



Internal training programs are often:

- Reactive rather than proactive, leading to resource cannibalism
- Inconsistent across locations
- Focused on compliance rather than performance

Operational Consequences

These challenges result in:

- Reduced efficiency
- Increased rework
- Higher cost per specimen



A New Approach Is Needed



Forward-thinking organizations are shifting toward:

- Standardized performance models
- Data-driven training
- External expertise for scalability

The Role of Specialized Consulting

Targeted consulting solutions provide:

- Rapid deployment of best practices
- Measurable performance improvement
- Scalable workforce solutions



Workforce challenges are not temporary—they require strategic solutions. Organizations that address them proactively will gain a significant operational advantage.